

# Signia Pocket Guide

Spring 2021 – Featured Products: including the new rechargeable BTE lineup with the world's first Rechargeable Super Power

veterans.signiausa.com

# Signia XX perience









Pure® Charge&Go X (RIC)





Pure® 312T X (RIC)





Motion Charge&Go X (BTE) Standard, Power and Super Power





# Expanded Portfolio Offerings







At Signia we are committed to enhancing human performance. We put hearing aid wearers first, with products that fit their wants, needs and style. The wearer is at the center of our universe and their needs are woven into our DNA. For us, this is not about correcting a loss, it's about gaining an edge. Not just performing, but performing at their best.

#### A True Partnership

Signia understands that our success depends on your success. So we share your goal of delivering the best patient outcomes. And we support your expertise with support, trainings, and more to optimize your workflows and enhance each patient's life.

## **Our Approach: Iconic Innovations**

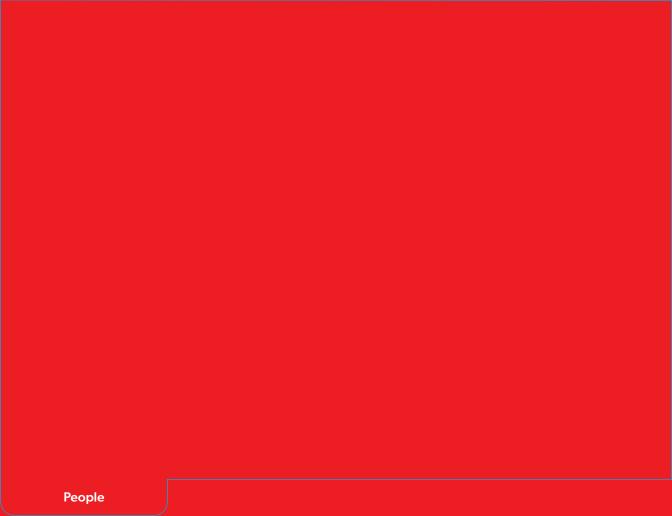
Only Signia combines industry-leading audiology and technology to deliver iconic innovations in hearing. This not only enhances performance for the patient, but also empowers you to deliver optimal, personalized solutions and service. These innovations are why we can proudly claim to be a company of firsts. From the first ever rechargeable hearing aid to the industry's first Face Mask Mode, Signia stands apart, and helps you stand apart, too.



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## Government Services Team



Morgan

Kerwin



# Your Signia Team

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# Signia perience

Signia Xperience is the industry's leading audiological platform, and it powers Signia hearing aids. It focuses on the lifestyle and actions of the wearer for optimized support in every situation. Intuitive and flexible programming software makes Signia Xperience adaptable and user-friendly, just another way we're putting the wearer first.



#### **Acoustic Sensors**

Analyzing and adapting to the acoustic changes around you, these sensors deliver personalized amplification and a clear understanding of speech from any direction, mirroring optimized natural hearing experiences.

#### **Motion Sensors**

Optimizing hearing in every situation by recognizing changes in your own movement to adjust acoustic settings and maximizing audibility as you move throughout the day.



# Own Voice Processing (OVP<sup>TM</sup>)

Separates the wearers own voice from other speech and noise for a natural sound, increasing first-fit acceptance to 80% and keeping patients engaged in conversations



#### Dynamic Soundscape Processing

Utilizing Signia's iconic binaural audio processing with Binaural Directionality, this world's first technology has been clinically proven to provide better than normal hearing in noisy situations.

<sup>1</sup> Haubold J. (2019) Real-world effectiveness of Signia Xperience Dynamic Soundscape Processing. Unpublished Manuscript.

<sup>2</sup> Froehlich M, Branda E, Freels K. (2019) New dimensions in automatic steering for hearing aids: Clinical and real-world findings. Hearing Review. 26(11):32-36.

<sup>3</sup> Høydal, E. H. (2017). A new own voice processing system for optimizing communication. Hearing Review, 24(11), 20-22. Further details: www.signia-pro.com/ovp-study.

<sup>4</sup> Froehlich M, Freels K, Powers T. (2015). Speech recognition benefit obtained from binaural beamforming hearing aids: comparison to omnidirectional and individuals with normal hearing AudiologyOnline, Article 14338. Retrieved from http://www.audiologyonline.com



# Signia App for Patients

Beyond streaming and remote contraol capabilities, the Signia app is customized to display specific features based on the patient's hearing aid model and gives them freedom and support with access to:



**Telecare** for remote care support with you! Patients fitted with Signia Telecare have a 19% higher acceptance rate than patients fitted without it.



**Signia Assistant** for on-demand Al support. 93% stated that using the Signia Assistant improved their satisfaction for listening in difficult situations.



**Signia Face Mask Mode** for an immediate boost in speech with the simple tap of a button. Facemasks have been shown to reduce audibility by up to 30%, and make lip reading impossible.









# Signia TeleCare – 3.0

Proven remote care support to remain virtually connected to your patients

Remain connected with patients — Communicate with patients through Signia's safe and secure connection on any laptop, smartphone, or computer.

#### Higher patient satisfaction — More flexibility to support patient needs.

- In-person or remote activation of TeleCare for new and existing patients.
- Remote adjustments via Connexx.
- Compatible with multiple Signia platforms (Nx, X).
- Adjustments are sent to the patient in real-time (synchronously).



Patients fitted with Signia Telecare have a 19% higher acceptance rate than patients fitted without it \*



<sup>\*</sup> Article, Matthias Froehlich, PhD, Eric Branda, AuD, PhD, Dirk Apel, BS, 2020: User Engagement with Signia TeleCare: A Way to Facilitate Hearing Aid Acceptance



# Pure® Charge&Go X

The ultimate rechargeable RIC.



#### Key features & benefits

- Small rechargeable RIC with rocker switch
- Better hearing in noise<sup>1</sup> with acoustic-motion sensors
- Made for iPhone and Android<sup>2</sup> connectivity





Signia app ready - provides access to Signia Assistant, TeleCare and remote controls



Equipped with Bluetooth®



Rechargeable — Dehumidifies

Beige	Granite	Grey	Black	Silver Hero	Pearl White	Sandy Brown	Dark Champagne	Deep Brown	Rose Gold
1	2	3	5	926	7	31	37	72	927

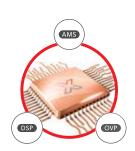
<sup>&</sup>lt;sup>1</sup> Froehlich M, Freels K, Powers T. (2015). Speech recognition benefit obtained from binaural beamforming hearing aids: comparison to omnidirectional and individuals with normal hearing AudiologyOnline, Article 14338. Retrieved from http://www.audiologyonline.com

<sup>&</sup>lt;sup>2</sup> Requires StreamLine Mic

#### GS Government Services

## Pure® 312T X

Streaming RIC with T-Coil





#### Key features & benefits

- Small RIC with rocker switch and T-coil
- Better hearing in noise<sup>1</sup> with acoustic-motion sensors
- Made for iPhone and Android<sup>2</sup> connectivity





Signia app ready - provides access to Signia Assistant, TeleCare and remote controls



Equipped with Bluetooth®



Standard T-Coil

Beige	Granite	Grey	Black	Silver Hero	Pearl White	Sandy Brown	Dark Champagne	Deep Brown	Rose Gold
1	2	3	5	926	7	31	37	72	927

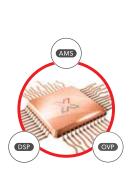
<sup>&</sup>lt;sup>1</sup> Froehlich M, Freels K, Powers T. (2015). Speech recognition benefit obtained from binaural beamforming hearing aids: comparison to omnidirectional and individuals with normal hearing AudiologyOnline, Article 14338. Retrieved from http://www.audiologyonline.com

<sup>&</sup>lt;sup>2</sup> Requires StreamLine Mic



# Styletto X

Exchangeable receivers, rechargeability, and *Bluetooth*® streaming in a one-of-a-kind design.







Portable Charger

red<mark>dot</mark> design award winner 2019







Rose Gold



#### Qi Wireless Technology††

Charger equipped with Qi Wireless Technology enables wireless charging on any standard charging pad, including those built into cars and cafe counters.

#### Key features & benefits

- Highly sophisticated hearwear™ in a unique, patientpreferred† design
- -Portable charger holds 3 days of charges and features integrated Qi wireless technology for simplified charging
- Enhanced functionality to support a wider fitting range with exchangeable receivers







Signia app ready — provides access to Signia Assistant,
TeleCare and remote controls



Equipped with Bluetooth®



Portable, Lithium-ion charging case with Qi wireless charging

- † Hakvoort, C. & Burton, B. (2019). Increasing Style, Reducing Stigma: The Styletto Solution
- †† Wireless charging pad not included with purchase



# Signia RIC products and fitting ranges

#### Pure Charge&Go X



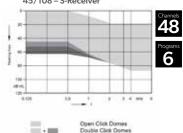
• Lithium-ion power cell

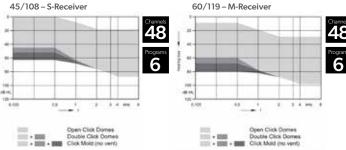
 Battery Type 312

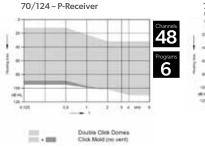
Styletto X



• Lithium-ion power cell











# Motion Charge&Go X

Complete BTE lineup with the world's first rechargeable Super Power

New EarWear 3.0 thin tubes, domes and sleeves are required for thin tube fittings



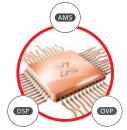






Standard

Super Power







Signia Motion Charge&Go X



Power

Signia Dry&Clean Charger for P & SP

Up to 61 hours of use on a single charge with SP. 30 hours for P and 24 hours for Standard (based on a full 4-hour charge)

#### Key features & benefits

- Rechargeable Super-Power gain, 140/82 dB SPL
- Extended frequency range offers wearers improved audibility and speech understanding
- Smaller, sleek designs for added comfort







Signia app ready - provides access to Signia Assistant, TeleCare and remote controls



Equipped with Bluetooth®



Rechargeability — features vary based on charger type

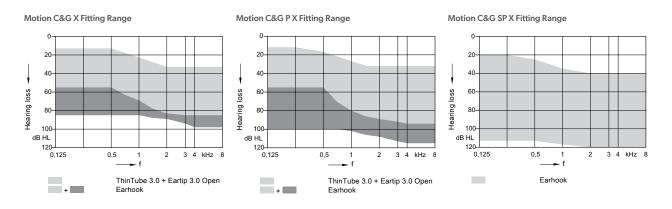


Integrated T-coil with Power and Super Power models

Beige	Granite	Grey	Black	Silver Hero	Pearl White	Sandy Brown	Dark Champagne	Deep Brown	Rose Gold
1	2	3	5	926	7	31	37	72	927



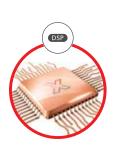
# Motion Charge&Go X fitting ranges







Available through Prosthetics





4 hours for a full charge with up to 26 hours of wear time and a 30-minute quick charge for an average of 5 hours of wear time







Black



Black / Silver

#### Key features & benefits

- Combines advanced Signia Xperience audiology with the modern hearing design to combat stigma
- Provides fast-fit technology in different sizes via Click Sleeves 2.0 for same day fitting and hearing aids that don't slip
- Convenient, ready-to-wear style is ideal for comfort while wearing masks







Signia app ready - provides access to Signia Assistant, TeleCare and remote controls



Equipped with Bluetooth®

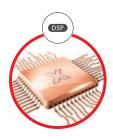


Portable, lithium-ion charging case with Qi wireless charging



Innovative, ready to wear CIC

Available through Prosthetics







CROS Available

#### Key features & benefits

- Signia's smallest, nearly invisible form factor provides an alternative to customs that can be fit in the same day
- Binaural OneMic Directionality 2.0 with Ultra HD e2e technology for an optimized sound Xperience
- Signia App compatibility for easy, discreet remote-control capabilities







Signia app ready - provides access to Signia Assistant and remote controls

Government

Services

#### Available Colors





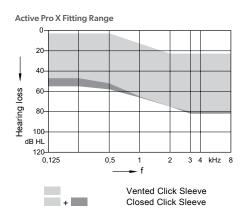
Black

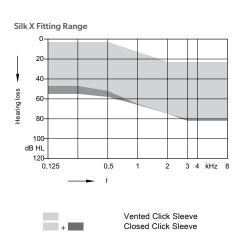
Mocha



# Active Pro X and Silk X fitting ranges

Available through Prosthetics







## CROS X — RICs





#### **CROS Pure Charge&Go X**

**CROS Pure 312X** 

- Li-ion rechargeability and auto on/auto off function when removed from charger for easy handling.
- World's first CROS/BiCROS technology to benefit from acousticmotion sensors for the clearest speech understanding that adapts to the wearer's movements (with BiCROS).
- Own Voice Processing (OVP™) and Binaural Directionality (narrow focus)(with BiCROS).
- Directional pattern skewed toward the unaidable ear for improved speech understanding.
- CROS mixing-level adjustment available in the Signia App to balance spatial benefit vs. noise level.
- Compatible with Signia App and miniPocket™.

# KNOW?

Signia leads the industry in CROS/BiCROS technology.

#### A survey\* among hearing care professionals found that:

- Signia CROS technology received an average of 4.5 out of 5 stars, the majority stating it is the BEST TECHNOLOGY on the market.
- Most reported that they and their patients were EXTREMELY SATISFIED with Signia CROS.

# When asked for specific feedback, here's what your peers had to say:

- "It is the only CROS product that I have had success with.
   These patients still have some challenges, but overall they accept the fitting at a much higher rate than any other CROS product I have tried."
- "Patient is hearing in situations they never heard with their old [competitive CROS product]."
- Although we have used [competitor] in the past, my previous [competitor] users who now have the Signia CROS are happier.



# Insio Nx Custom products and fitting ranges





Custom Faceplate	Custom Faceplate Colors		NEW Non-Bluetooth® Faceplate available		
Description	ITE	ITC/HS	CIC	IIC	
Beige	•	•			
Tan	•	•			
Mocha	•	•	•		
Brown	•	•	•		
Dark Brown	•	•			
Black				•	

# Custom Shell Colors Description ITE

Description	ITE	ITC/HS	CIC	IIC
Beige	•	•		
Tan	•	•	•	
Brown	•	•	•	
Dark Brown	•	•		
Clear	•	•	•	
Red	•	•	•	•
Blue	•	•	•	•



## Connexx 9.5.0 UPDATE

- Improved performance speed of software.
- Wireless hearing aid firmware updates are available via ConnexxAir wireless, only for non-Bluetooth® hearing aids. Firmware updates are only available when received from the notification center.
- And now Insitu-Audiometry available through remote TeleCare.





# miniReceiver 2.0

Receiver Types

#### **Robust connector**

Protects against dust, dirt, and moisture

#### Color indicator

Blue left side and red right side immediately identifiable

#### Reliable click interface

Proven connection to Click Domes™ and Click Molds™

#### **Effective 2-step** wax protection

In combination with Click Domes and Click Molds

miniReceiver 2.0 - The miniReceiver 2.0 is easily exchangeable. To exchanging is as easy as 1, 2, 3 replace the miniReceiver, use the exchange tool to open and close the locking bar for reliable securing and no risk of dislodgement.

#### SIM Card Smart technology

- Auto identification safety feature
- Reliable and secure logical connection - Enables better sound quality
- Front microphone moved to top
- SIM card
- Plug and jack moved down



#### Quick Guard

The high-tech filter reliably protects the hearing aid by repelling dirt, cerumen, oil, and water - for extralong usability

# Watch handling videos online



Open the locking bar.



Remove / Insert the miniReceiver.



Close the locking bar.



#### miniReceiver 2.0

receiver types

S, M and P miniReceivers are available for size 0-3 and M miniReceivers are also available in size 4

# Type S Type P Type M Type HP

#### Correct position of receiver in ear canal



#### **PROPER** insertion depth

When the receiver length is accurate and the dome fits well, the lateral end of the receiver should barely be visible and the receiver wiring should be flush against the ear.



#### **IMPROPER** insertion depth

If the receiver is clearly visible in the ear and there is bending of the receiver wiring, then the insertion depth is insufficient.



# RIC miniReceiver 2.0 wax protection

miniReceiver 2.0 is equipped with the proven 2-step wax protection system.

The wax grid in the Click Domes and Click Sleeves has been modified and is now made of a soft silicone and is easily squeezed. The Click Domes and Click Sleeves can be replaced by the Audiologist or the patient.

A second line of defense sits directly in the tip of the receiver itself. The miniReceiver wax guard is an additional filter that prevents cerumen from entering the receiver and can easily be exchanged to ensure optimal sound quality.

With these two effective and easy-to-clean exchange measures, most patient problems with cerumen can be resolved quickly and easily.

#### Effective 2-step wax protection (wax guard)





# How to remove and replace Click Sleeves and Click Domes

#### **Replacing Click Sleeves or Click Domes is simple**

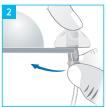
The packaging is designed to help you easily remove used sleeves and domes.

Once the used sleeve or dome is removed, simply press the tip of the miniReceiver unit into the new Click Sleeve or Click Dome until it clicks in.

#### Remove



The Click Sleeve/Dome packaging is designed with a slot for removal of the single dome.



Slide the miniReceiver into the slot and gently remove the used Click Sleeve/Dome.

#### Connect



Press the tip of the miniReceiver unit into the Click Sleeve/Dome. The miniReceiver clicks in and is ready for use!



#### Click Sleeve 2.0 & Click Domes

For Signia Xperience RICs and the ITE Silk

#### Premium acoustic coupling for superior sound and comfort

The new material provides better durability and ensures longer wearing time. Turn protection and side indicators offer better usability for orientation and improved comfort for the wearer.

-		
Products	Content	Item No.
Туре	Size	
vented	xS (6 pcs)	10951152
	S (6 pcs)	10951146
	M (6 pcs)	10951148
	L (6 pcs)	10951150
closed	xS (6 pcs)	10951153
	S (6 pcs)	10951147
	M (6 pcs)	10951149
	L (6 pcs)	10951151

#### The flexible way to fit.

Fitting your patients with Click Domes is quick and easy thanks to the innovative click mechanism. For even more flexibility, you can instantly fit your patients with the miniReceiver size P using a Double Dome. Order the Click Domes as needed. You will receive them in various sizes and forms so you can adapt them to the hearing loss and ear anatomy of your patients easily and reliably.

- Integrated silicone grid for wax protection
- Disposable solution for frequent replacement
- ≥ Click interface for reliable and easy use

Open	For patients who require maximum comfort and no occlusion.	4 mm 8 mm 10 mm	100
Semi- Open	The new semi-open dome combines the benefits of an open and a closed dome for patients who desire the comfort of an open fitting but need more power.	8-12 mm	
Closed	For patients who require more loudness than the open dome can offer.	6 mm 8 mm 10 mm	220
Double	For patients who require broad-band amplification and more retention.	8/10 mm 10/12 mm	<b>a a</b>

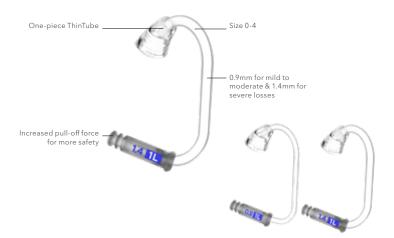




New for Motion Charge&Go X BTE and P BTE

Both ThinTube 3.0 options offer proven better retention, comfort, usability and physical fit rate

The new 1.4mm-width PowerTube also delivers a cosmetically appealing solution for more severe degrees of hearing loss.





#### Retention

Improved bending of tube + outlet locks the acoustical coupling reliably into the ear canal, prevents lateral migration and makes concha-locks redundant

Binaural Thin tube 3.0 SO	10991609
Binaural Thin tube 3.0 S1	10991610
Binaural Thin tube 3.0 S2	10991611
Binaural Thin tube 3.0 S3	10991612
Binaural Thin tube 3.0 S4	10991613
Binaural Thin tube 3.0 SO Power	10992492
Binaural Thin tube 3.0 S1 Power	10992493
Binaural Thin tube 3.0 S2 Power	10992494
Binaural Thin tube 3.0 S3 Power	10992495
Binaural Thin tube 3.0 S4 Power	10992496



# EarWear 3.0

Eartip 3.0 5mm Open

Eartip 3.0 7mm Open

Eartip 3.0 10mm Open

Eartip 3.0 8mm Tulip

Eartip 3.0 12mm Tulip

Sleeve 3.0 Vented Xs

Sleeve 3.0 Vented S

Sleeve 3.0 Vented I

This versatile new range is suitable for the vast majority of ear anatomies and hearing needs

Soft eartips allow for deep insertion with high comfort - also into small ear canals

- The new Power Sleeve 3.0 expands the acoustically highly reliable sleeve to also offer a fully closed option.
- Secure, proven design makes Eartips 3.0 and Sleeves 3.0 much easier for wearers to exchange.
- All Earwear 3.0 items can be used together.

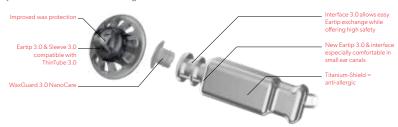
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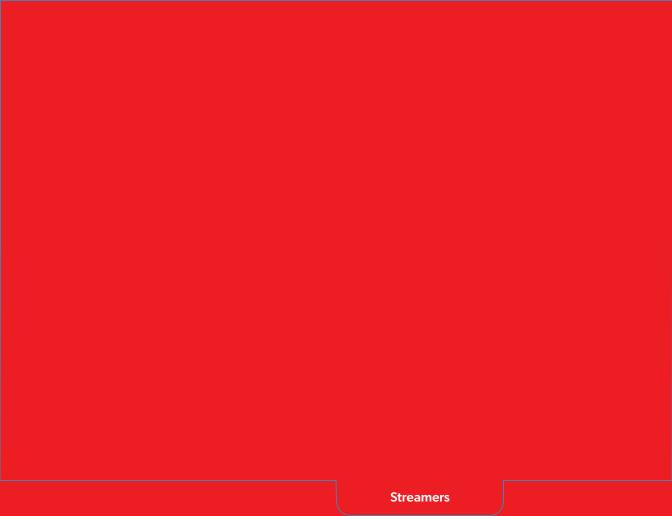
10993678	Sleeve 3.0 Closed Xs	10992867
10993680	Sleeve 3.0 Closed S	10992868
10993681	Sleeve 3.0 Closed M	10992869
10993682	Sleeve 3.0 Closed L	10992870
10993683	Sleeve 3.0 Power Xs	10997192
10992863	Sleeve 3.0 Power S	10997193
10992864	Sleeve 3.0 Power M	10997194

10997195

Sleeve 3 O Power L



Open		0	•	
Tulip			9	1
Vented	40	40	4	4
Closed	40	40	4	4
Power	40	40	4	4







# StreamLine Mic – Compatible with all Signia Bluetooth® hearing aids

The new StreamLine<sup>TM</sup> Mic can be connected to virtually any *Bluetooth*®-enabled smartphone (such as iPhone and Android) and establishes various direct audio streaming options:

- Phone call streaming (both ears)
- Integrated Microphone
- Hands-free phone calls (both ears)
- Accept/decline calls
- Remote microphone functionality (both ears)
- Hear in challenging situations with remote microphone mode
- Audio, video and music streaming (both ears, stereo)
- Remote Control functions
- Volume Increase
- Volume Decrease
- Program Change

Watch handling videos online









### **HOW TO ORDER IN ROES**

**ROES Main Menu - Patient Orders.** 

**Select an Action:** Wireless Devices

Remotes

Vireless Transmitter

Select Device Type: SIVANTOS
Select Make: StreamLine Mic

elect Make: StreamLine Mic



### Streamline Mic - Overview

#### Multi-function button (MFB)

- Switch on (press 3 sec) and off (press 6 sec)
- Toggle between two modes:
  - Bluetooth® Phone Mode
  - Remote Microphone Mode

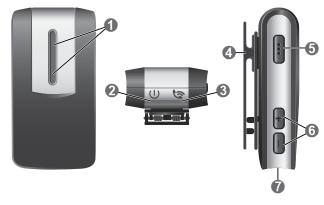
#### Wearer controls/status indicators

- VC / Program up
- VC / Program down
- Power indicator
- Status indicator

# StreamLine Mic offers intuitive onboard control and status elements

### Accessories included in the shipment

- 2 lanyards (regular and long)
- USB wall plug + USB connector
- Pouch
- User Guide



#### StreamLine Mic controls

- 1 Microphones
- 2 Power indicator U
- 3 Status indicator
- 4 Lapel clip
- **5** Multi-function button (volume, program, mute)
- 6 Volume buttons + and -
- USB port for charging



### StreamLine Mic - Pairing Quick Start Guide

### **Pairing with Hearing Aids**

- Open/close the battery doors of the hearing aids and/or place in/out of the charger to place them in pairing mode.
- Turn on StreamLine Mic by holding down the MFB until the power indicator is green. This takes approximately 3 seconds. The status indicator flashes yellow.
- Place both hearing aids close to StreamLine Mic (maximum distance 20 cm or 8 inches). The pairing process starts automatically. Pairing is finished when the status indicator is solid yellow.
- A solid green power indicator and solid yellow status indicator verify connection to hearing aids is successful with no mobile device paired.
- Your hearing aids need to be paired once with StreamLine Mic.

### **Pairing with Smartphone**

- Confirm that Bluetooth® of the mobile device is on.
- Turn on StreamLine Mic by holding down the MFB until the power indicator is green. This takes approximately 3 seconds.
- Hold down the the MFB and "+" button on the StreamLine Mic at the same time until status indicator flashes blue. This takes approximately 6 seconds.
- The wearer has 3 minutes to complete the pairing.
- Select "StreamLine Mic" from the list of detected devices on the Bluetooth® menu.
- If requested, enter the PIN "0000".
- A solid green power indicator and solid blue status indicator verify connection to smartphone is successful.



### StreamLine Mic – Battery Runtime

- Charging status is clearly displayed via power indicator on the StreamLine Mic
- Full charge takes approx. 2 hour.
- Up to 6 hours battery runtime after full charge with full functionality (phone calls, audio streaming, remote mic
- Can be charged via USB or usual plug-in (all necessary cables are included in the delivery)
- Can be used while charging



# StreamLine TV – Compatible with all Signia Bluetooth® hearing aids



The perfect companion for TV fans.

## StreamLine TV.

Thanks to Streamline  $^{TM}$  TV audio from television or any device with audio output can be fed directly into Signia X and Nx hearing aids. Wearers can even adjust the volume individually via the Signia app.

All wearers of X and Nx hearing aids have direct binaural streaming for TV via the StreamLine TV.

This includes use without the Signia app for non-smartphone users.



#### **HOW TO ORDER IN ROES**

ROES Main Menu – Patient Orders.

**Select an Action:** Wireless Devices

Remotes

**Nireless Transmitter** 

Select Device Type: SIVANTOS

**Select Make:** StreamLine TV



### Pairing for StreamLine TV

### If ordered together, Signia will pair all Bluetooth® compatible hearing aids to the Streamline TV.

The hearing aids need to be paired once with the transmitter. After that, the pairing is saved in the hearing aids and remembered each time they are turned on.

- Ensure that the transmitter is connected to the power supply.
- Turn the hearing aids off and on again: open and close the battery compartments. If your hearing aids do not have a battery compartment, turn them off and on as described in the hearing aids' user guide.
- Place both hearing aids close to, or on top of, the transmitter.
   The pairing process starts automatically.
- Observe the indicators:



If pairing is completed, both indicators are blue for about 30 seconds.



#### Multiple users:

- The transmitter can be paired to multiple hearing aids. All hearing aids will be able to hear the same audio signal.
- To clear the pairings of one current user, first reset the transmitter to factory settings. This will clear the pairings
  of all users. After that, pair the hearing aids of the other users again. Refer to the section "Resetting to factory settings".



### Connecting StreamLine TV

#### **TOSLINK** connection

- Before connecting the cable, remove the protection caps from the TOSLINK cable plugs.
- Plug the cable into the TOSLINK input of the transmitter and into the TOSLINK (optical audio) output of electronic device. To prevent the TOSLINK cable from breaking, do not forcefully bend it.



#### **Further information**

 Refer to the electronic device's manual: set the output format of the electronic device to either PCM (pulse-code modulation) or Dolby<sup>®</sup> Digital.

#### **RCA** connection

- Plug the cable into the RCA connections of the transmitter.
- Plug the other side of the cable into the RCA output of the electronic device or via adapter into the SCART or via mini jack output of the electronic device.

For more information and details on how to connect to your home theater amplifier or a sound bar watch the handling videos online at veterans.signiausa.com/howto



<sup>\*</sup>Dolby and the double-D symbol are registered trademarks of Dolby Laboratories.







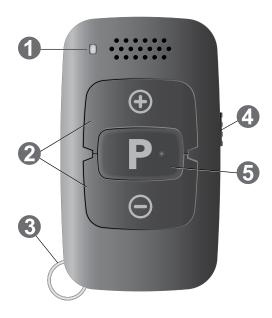
### miniPocket — Remote control compatible with all Signia hearing aids

Small enough to hang on a keyring, the miniPocket™ is ideal for wearers who want quick, discreet control of their hearing aids without using a smartphone.

- Battery type CR2450
- Pairing remains in place when battery dies and is replaced

### Components

- 1 Status LED
- Volume buttons
- 8 Keyring
- 4 Key lock switch
- **5** Program change button





### Pairing hearing aids with miniPocket

1. Move key lock switch to 'lock ' position



- 2. Turn on hearing aids and place in ears
- 3. Hold down P button on the remote control while switching the key lock to the unlock position
- **4.** Release **P** button (LED on)
- **5.** Press and hold **P** button until the pairing confirmation tone is heard
- 6. Move Key Lock switch to Lock position to exit pairing mode

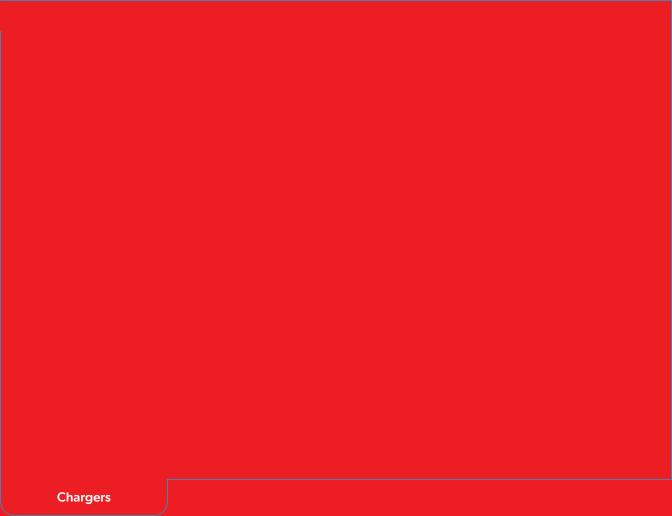


Watch video online

veterans.signiausa.com/howto

#### **HOW TO ORDER IN ROES**

When ordering a hearing aid in ROES, look for the "Select a remote" dropdown. Select "miniPocket"







### Rechargeability



#### **Closed-lid Inductive Charger**

- Compatible with Pure Charge&Go X and Motion Charge&Go X.
- Dehumidifies, fits custom molds.



### Styletto X Charger

- $\bullet \ Compatible \ with \ Stylet to \ X.$
- Portable, closed-lid charger equipped with Qi Wireless Technology — enables wireless charging on any standard charging pad, including those built into cars and cafe counters \*



### **Dry&Clean Charger**

• Each charger is compatible with either the Motion Charge&Go P X and Motion Charge&Go SP X. (There are two models of chargers, one for P and one for SP.) The world's first hearing aid chargers that simultaneously dry and clean molds/earpieces in just 15 minutes using UV light (UV-C).

<sup>\*</sup>Wireless charging pad not included with purchase

### Closed-lid Inductive Charger



#### NOTICE

Please make sure that the power plug is easily accessible to remove it from power supply if necessary.

 Connect the charger to the power supply.
 All LEDs for each charging slot turn on successively indicate the charger has power and is ready for use.



- Put the hearing aids in the charging slots as shown in the picture. You can charge both hearing aids at the same time.
   The hearing aids are automatically turned off and start charging. The charging status is indicated, see table "Charging status".
- When you want to use your hearing aids, take them out of the charger. They will automatically turn on.



### Charging status

LED	Status description
	No LED: Charger is not connected to power supply.
	Single <b>green</b> LED turns on successively: Charger is connected to a power supply and ready to charge. No hearing aid is inserted in the respective charging slot or the hearing aid is not inserted correctly.
	Flashing <b>orange</b> LED: Charging status of the hearing aid is read out before charging starts.
	Single <b>orange</b> LED: Charging status 0 to 33 %
	Turn on single <b>green</b> LED: Charging status 34 to 66 %
	Turn on two <b>green</b> LEDs: Charging status 67 to 99 %
	Three <b>green</b> LEDs: Hearing aid is fully charged.
	Single <b>orange</b> LED flashes successively: Cooling phase Charging is resumed after 5 minutes.
	Flashing <b>red</b> LEDs: Error Read more in section "Troubleshooting".

### GS Government Services

### Styletto X Charger

- Place the right hearing aid in the charging slot marked with an "R", and the left hearing aid in the charging slot marked with an "L".
- Stow the ear pieces nicely.
- Close the charger's lid for battery power saving reasons.
- The hearing aids are automatically turned off and start charging. The charging status is shown for 7 seconds.



If the status LEDs do not light up when you insert the hearing aids, check the following:

- The hearing aids are not correctly placed. Push them slightly into their charging slots or close the charger's lid.
- The charger is turned off. Press and hold the button for 5 seconds to turn on the charger.
- The charger's internal battery is too low for mobile charging.
   Connect the charger to an electrical outlet.



**NOTICE:** If you put a hearing aid in the wrong charging slot, the receiver cable may be damaged when closing the charger's lid.

### Charging status of hearing aids

The LED next to the hearing aid indicates the charging status of the hearing aid. Note that the status is only displayed immediately after putting the hearing aids in the charger, when you briefly press the button or when you open the lid. When the charger is off, no status is displayed at all.

#### **Hearing Aid LED Status description**

Pulsing green: Hearing aid is being charged.

**Green:** Hearing aid is fully charged. Internal battery has enough capacity to fully charge two hearing aids.

### **Charger LED Status description**

**LED is off:** No hearing aid is in the charger, hearing aid is not placed correctly, or charger is off.

**Pulsing orange:** Cooling phase. Charging is resumed when the device has cooled down. Please refer to section "Troubleshooting".

**Blinking red:** Hearing aid error. Please refer to section "Troubleshooting".

**Green:** Internal battery has enough capacity to fully charge two hearing aids.



# Dry&Clean Charger

For Motion P X BTE and Motion SP X BTE



### **Cleaning and Drying**

- Drying and cleaning focuses on tubes, ear tips and molds.
- Put the hearing aids into the charging slots and close the lid.
- UVC cleaning starts automatically after closing the lid and lasts 15 minutes.
- Ongoing UVC cleaning process is indicated by LEDs (see table "Charging and cleaning status").
- Drying starts autmoatically after closing the lid and lasts 4 hours.

### Charging

A full charging cycle takes approximately 3 to 4 hours.

After 30 minutes, it is possible to use your hearing aids for up to 7 hours.

Charging times may vary due to the use of the hearing aids and the age of the power cell.



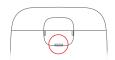
## Dry&Clean Charger



#### **CHARGE INDICATORS**

Solid yellow	The charger is detecting the hearing aid.
Flashing green	The hearing aid is charging, low battery, less than 40%.
Glowing green	The hearing aid is charging, battery more than 40%.
Solid green	The hearing aid is fully charged, battery 100% charged.

One indicator flashing red	An error occurred during charging, and the charging has stopped.
Both indicators flashing red	An error occurred during charging, and the charging has stopped.
Flashing yellow	The temperature of the hearing aid has become too high during charging, and charging is paused.



### **DRY AND CLEAN INDICATORS**

Solid yellow	The maintenance cycle is paused, but the charging cycle continues.
Flashing white	The maintenance cycle is in progress (drying/UV-C).
Solid white	The maintenance cycle is complete.

Flashing red	An error occurred during the maintenance, the cycle has stopped.
Flashing yellow	The maintenance cycle is paused due to overheating (fan still running).



### How to order a Charger in ROES

Choose from Other Commodities, and follow these ordering steps:

ROES Main Menu - Patient Orders

Select an Action: Other Commodities

Accessories

In Commodity Group pull-down menu, choose: SIVANTOS

#### In Vendor pull-down menu, choose:

In Search box please enter one of the following words:

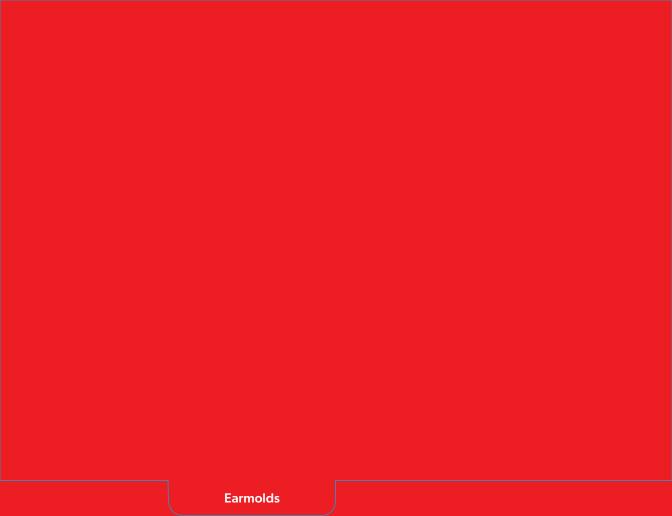
ROES Name	Description	Part Number
Inductive Charger II	Closed-lid inductive charger	10966942
Charger Styletto X	Styletto X charger	10972015
Dry & Clean Charger Motion X BTE P	Dry & Clean Charger for Motion Charge&Go P X BTE	10991638
Dry & Clean Charger Motion X BTE SP	Dry & Clean Charger For Motion Charge&Go SP X BTE	10991644
Charger Active Pro X	Charger for Active Pro X	10991347
Smart Lithium-ion Dryer	NX and older charging options	10960141

NOTE If you want it delivered to your station, then change the "Deliver To" shipping address, otherwise, it will ship to the patient by default. Please note: a charging unit comes shipped with every Li-ion hearing aid order.

### Portable Power Supply

- The Portable 2600mAh Mobile Power Bank is the perfect power solution when on the road or stuck somewhere without convenient electricity.
- It fits comfortably in a pocket, purse, backpack, or laptop bag to keep Pure Charge&Go or Motion Charge&Go hearing aids charged when needed.
- Capacity of 2600mAh will provide three full charges.







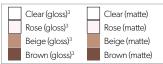


### RIC Earmolds'



		RIC	Embedded RIC <sup>2</sup>	RIC Lock	Embedded RIC Lock <sup>2</sup>	RIC Foil <sup>3</sup>	Foil RIC with Lock <sup>3</sup>	Canal RIC	RIC Helix Lock	Canal Lock RIC	Half Shell RIC	Full Shell RIC	Skeleton RIC	Semi- Skeleton RIC <sup>3</sup>	3/4 Skeleton RIC <sup>3</sup>	1/2 Skeleton RIC <sup>3</sup>	Skeleton Foil RIC <sup>3</sup>	Skeleton Open RIC <sup>3</sup>	CROS <sup>3</sup>
	ROES Codes	EM11	EM28	EM12	EM29	EM15	EM16	EM17	EM26	EM18	EM19	EM14	EM13	EM22	EM20	EM21	EM24	EM25	EM30
Material	Acrylic	1	1	1	1	✓	1	1	1	1	1	1	1	1	1	1	1	1	✓
Mat	Silicone	1	✓	✓	✓	-	-	1	1	1	1	1	✓	-	-	-	-	-	-
	No Vent	1	✓	1	✓	✓	1	1	✓	1	✓	✓	1	1	✓	1	1	✓	-
V	Semi-IROS	1	✓	1	✓	✓	1	1	1	1	1	✓	1	1	✓	1	1	1	-
Vent Type	Standard	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	-
	Trench Vent <sup>3</sup>	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	-
	Vent 1.0mm	1	✓	1	✓	✓	1	1	1	1	1	✓	✓	✓	✓	1	1	1	-
	Vent 1.2mm	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	-
Vent Size	Vent 1.6mm	1	✓	1	1	1	✓	1	1	1	1	1	1	1	1	1	1	✓	-
Vent	Vent 2.0mm	1	✓	1	✓	1	1	1	1	1	1	1	1	1	1	1	1	1	-
	Vent 3.0mm	1	✓	1	✓	1	1	1	1	1	1	✓	✓	✓	✓	1	1	1	-
	Largest Vent Possible	1	✓	1	✓	✓	1	1	/	1	/	✓	1	1	✓	1	1	/	-

#### Earmold Colors





### Standard BTE Farmolds





















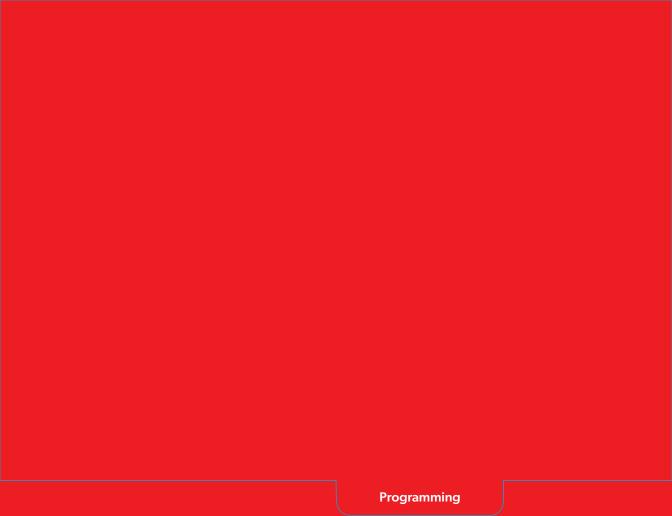
amolus		~	~	~	~	~	~	<u> </u>	~	-	420	4
arrioras		Full Shell	Half Shell	Skeleton	Semi- Skeleton <sup>1</sup>	3/4 Skeleton <sup>1</sup>	1/2 Skeleton <sup>1</sup>	Canal	Canal Lock	Open <sup>1</sup>	Open Lock <sup>1</sup>	Skeleton Open <sup>1</sup>
	ROES Codes	EM	EM2	EM4	EM5	EM7	EM8	EM9	EM3	EM6	EM10	EM23
Acrylic		✓	1	1	1	✓	1	✓	✓	✓	✓	✓
Silicone		✓	✓	✓	-	-	-	✓	✓	-	-	-
No Vent		✓	/	✓	✓	✓	✓	✓	✓	-	-	✓
Semi-IROS		✓	✓	✓	✓	✓	✓	✓	✓	-	-	✓
Standard		✓	/	✓	✓	/	✓	✓	/	-	-	✓
Trench Vent <sup>1</sup>		✓	✓	✓	✓	/	✓	✓	✓	-	-	/
Vent 1.0mm		/	/	/	1	1	✓	/	/	-	-	1
Vent 1.2mm		✓	/	/	/	/	✓	✓	/	-	-	1
Vent 1.6mm		1	/	/	1	1	✓	/	/	-	-	/
Vent 2.0mm		✓	/	/	/	/	✓	✓	/	-	-	/
Vent 3.0mm		1	/	/	1	1	✓	/	/	-	-	/
Largest Vent Possible		✓	/	/	/	/	✓	✓	/	/	/	/
3.1mm OD		1	/	/	/	✓	✓	/	✓	/	✓	/
3.3mm OD		✓	/	/	/	/	✓	/	/	/	/	/
Dry 3.3mm OD		1	/	/	1	1	✓	/	/	/	1	/
3.6mm OD		✓	/	/	/	/	✓	/	/	/	/	1
Quick-Connect 3.1mm OD		1	/	/	1	1	✓	/	/	/	1	1
Quick-Connect 3.3mm OD		✓	/	/	/	/	✓	/	/	/	/	1
Quick-Connect Dry 3.3mm OD		1	/	/	1	1	✓	/	/	/	1	1
Quick-Connect 3.6mm OD		✓	/	/	/	/	✓	/	/	/	/	1
Double Bend Clear 3.1mm OD		1	/	/	1	1	✓	/	/	/	1	1
Double Bend Clear 3.3mm OD		/	/	/	1	1	/	/	/	/	1	1
Double Bend Clear 3.5mm OD		/	/	/	1	1	/	/	/	/	1	1
Elbow		/	/	/	1	1	/	/	/	/	1	/
Libby Horn		/	/	/	/	/	1	/	/	/	/	/



### GS Government Services

# 3.0 Earmold Options

			Canal 3.0			Canal Lock 3.0			Helix Lock 3.0		SI	celeton Lock 3	
EM Code			31			32			33			34	
Materials		Hard Hollow	Hard Solid	Soft	Hard Hollow	Hard Solid	Soft	Hard Hollow	Hard Solid	Soft	Hard Hollow	Hard Solid	Soft
Tubing	Thin Tube 3.0	1	✓	/	1	✓	✓	✓	✓	/	/	✓	1
	Power Thin Tube 3.0	1	/	/	✓	/	✓	✓	✓	/	/	✓	1
Colors	Clear Gloss	1	✓	/	✓	✓	✓	✓	✓	/	/	✓	/
	Clear Matte	1	/	/	✓	/	✓	✓	/	/	/	✓	/
	Rose Gloss	1	✓	/	✓	✓	✓	✓	✓	/	/	✓	/
	Rose Matte	1	/	/	/	/	✓	✓	/	/	/	✓	1
	Beige Gloss	✓	1	/	✓	✓	✓	✓	1	/	✓	1	1
	Beige Matte	1	/	✓	✓	1	✓	✓	✓	✓	/	✓	1
	Brown Gloss	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	1
	Brown Matte	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	1
	Red	1	/	/	✓	✓	✓	✓	✓	/	✓	✓	1
	Blue	1	/	✓	✓	/	✓	✓	✓	/	/	✓	1
Vent	No Vent	1	/	/	✓	✓	✓	✓	✓	/	✓	✓	1
	Open	1	-	-	✓	-	-	✓	-	-	/	-	-
	Pressure (1.0mm)	-	✓	/	-	✓	✓	-	✓	/	-	✓	1
	Small (1.6mm)	-	/	/	-	/	✓	-	✓	/	-	✓	/
	Medium (2.0mm)	-	/	/	-	✓	✓	-	✓	/	-	✓	1
	Large (2.5mm)	-	/	/	-	/	✓	-	/	/	-	✓	1
	XLarge (3.0mm)	-	✓	/	-	✓	✓	-	✓	/	-	✓	1
	As Large As Possible	-	/	/	-	/	/	-	/	/	-	✓	1
Canal Length	Short	1	✓	/	/	✓	✓	✓	✓	/	/	✓	1
	Medium	1	1	✓	✓	1	✓	✓	✓	✓	/	✓	1
	Long	✓	1	/	/	✓	✓	✓	✓	1	1	✓	✓
ndicators	R/L Dots	1	/	/	/	/	✓	✓	/	1	1	✓	/
	R/L Letters	1	1	/	/	1	/	1	1	/	1	/	1







### Signia Fitting Guide

### NOTE: All ordered hearing aids have already been First Fit.

- 1. Select your patient from NOAH patient database
- 2. Launch Signia Connexx fitting software
- 3. Select "Detect Hearing aids"







**Hearing Loss Simulator** 

4. Once hearing aids are detected, read out connected instruments



5. Run OVP (Own Voice Processing)

For optimal results



Complete the OVP training: Tell your patient that they will hear a beep, and that they should count loudly and continuously from 2100 upwards. Example 2100, 2200, 2300 and so on.



OVP is automatically enabled. Select "OK". V Training was successful





### Signia Quick Fit Guide

(continued)

6. Make any gain adjustments with Basic or Fine tuning.

Basic Tuning Fine Tuning Fine Tuning

- 7. Select Configuration Configuration
  - Hearing aid Configure User Controls, Volume Control, Therapy Signal, SoundBalance.
  - System Sounds Configure Alert Tones.
- 8. Save Session and Select "X" at top right of screen or select drop down item under File.
  - Disconnect hearing aids.



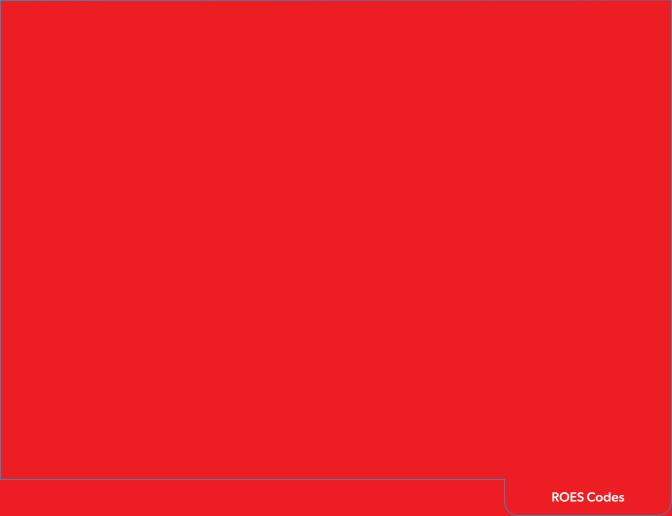


### CROS Pure Charge&Go X and CROS Pure 312T X Quick Fit Guide

Under Fine Tuning, select Sound Settings to adjust the sensitivity of the CROS microphone in relation to the hearing aid mic.

If the "Enable CROS microphone" is unchecked, the CROS microphone will be disabled.









### **ROES** codes

To place an order for any of the following in ROES first choose **Commodities**, then **Parts and Accessories**, then search by item number.

VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
RECEIVERS				
MINIRECEIVER COMPLETE SET	MINI RECEIVER 2.0 KIT	10960146	\$546.00	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
S-RECEIVER 2.0 SIZE 0 L	MINI RECEIVER 2.0 45 dB SIZE 0 LEFT EAR	10669907	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
S-RECEIVER 2.0 SIZE 0 R	MINI RECEIVER 2.0 45 dB SIZE 0 RIGHT EAR	10669908	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
S-RECEIVER 2.0 SIZE 1 L	MINI RECEIVER 2.0 45 dB SIZE 1 LEFT EAR	10669909	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
S-RECEIVER 2.0 SIZE 1 R	MINI RECEIVER 2.0 45 dB SIZE 1 RIGHT EAR	10669910	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
S-RECEIVER 2.0 SIZE 2 L	MINI RECEIVER 2.0 45 dB SIZE 2 LEFT EAR	10669911	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
S-RECECIVER 2.0 SIZE 2 R	MINI RECEIVER 2.0 45 dB SIZE 2 RIGHT EAR	10669912	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
S-RECEIVER 2.0 SIZE 3 L	MINI RECEIVER 2.0 45 dB SIZE 3 LEFT EAR	10669913	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
S-RECEIVER 2.0 SIZE 3 R	MINI RECEIVER 2.0 45 dB SIZE 3 RIGHT EAR	10669914	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 0 L	MINI RECEIVER 2.0 60 dB SIZE 0 LEFT EAR	10824820	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC





### ROES codes (continued)

VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
M-RECEIVER 2.0 SIZE 0 R	MINI RECEIVER 2.0 60 dB SIZE O RIGHT EAR	10824821	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 1 L	MINI RECEIVER 2.0 60 dB SIZE 1 LEFT EAR	10824822	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 1 R	MINI RECEIVER 2.0 60 dB SIZE 1 RIGHT EAR	10824823	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 2 L	MINI RECEIVER 2.0 60 dB SIZE 2 LEFT EAR	10824824	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 2 R	MINI RECEIVER 2.0 60 dB SIZE 2 RIGHT EAR	10824825	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 3 L	MINI RECEIVER 2.0 60 dB SIZE 3 LEFT EAR	10824826	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 3 R	MINI RECEIVER 2.0 60dB SIZE 3 RIGHT EAR	10824827	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 4 L	MINI RECEIVER 2.0 60 dB SIZE 1 LEFT EAR	10933054	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
M-RECEIVER 2.0 SIZE 4 R	MINI RECEIVER 2.0 60 dB SIZE 1 RIGHT EAR	10933053	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
P-RECEIVER 2.0 SIZE 0 L	MINI RECEIVER 2.0 70 dB SIZE 0 LEFT EAR	10669923	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
P-RECEIVER 2.0 SIZE 0 R	MINI RECEIVER 2.0 70 dB SIZE 0 RIGHT EAR	10669924	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC





VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
P-RECEIVER 2.0 SIZE 1 L	MINI RECEIVER 2.0 70 dB SIZE 1 LEFT EAR	10669925	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
P-RECEIVER 2.0 SIZE 1 R	MINI RECEIVER 2.0 70 dB SIZE 1 RIGHT EAR	10669926	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
P-RECEIVER 2.0 SIZE 2 L	MINI RECEIVER 2.0 70 dB SIZE 2 LEFT EAR	10669927	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
P-RECEIVER 2.0 SIZE 2 R	MINI RECEIVER 2.0 70 dB SIZE 2 RIGHT EAR	10669928	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
P-RECEIVER 2.0 SIZE 3 L	MINI RECEIVER 2.0 70 dB SIZE 3 LEFT EAR	10669929	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
P-RECEIVER 2.0 SIZE 3 R	MINI RECEIVER 2.0 70 dB SIZE 3 RIGHT EAR	10669930	\$51.36	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
THIN TUBES				
BINAURAL THINTUBE 3.0 SO	THIN TUBE 3.0 SIZE 0 (PACK OF 2)	10991609	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
BINAURAL THINTUBE 3.0 S1	THIN TUBE 3.0 SIZE 1 (PACK OF 2)	10991610	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
BINAURAL THINTUBE 3.0 S2	THIN TUBE 3.0 SIZE 2 (PACK OF 2)	10991611	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
BINAURAL THINTUBE 3.0 S3	THIN TUBE 3.0 SIZE 3 (PACK OF 2)	10991612	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
BINAURAL THINTUBE 3.0 S4	THIN TUBE 3.0 SIZE 4 (PACK OF 2)	10991613	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE





VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
BINAURAL THINTUBE 3.0 SO POWER	POWER THIN TUBE 3.0 SIZE 0 (PACK OF 2)	10992492	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
BINAURAL THINTUBE 3.0 S1 POWER	POWER THIN TUBE 3.0 SIZE 1 (PACK OF 2)	10992493	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
BINAURAL THINTUBE 3.0 S2 POWER	POWER THIN TUBE 3.0 SIZE 2 (PACK OF 2)	10992494	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
BINAURAL THINTUBE 3.0 S3 POWER	POWER THIN TUBE 3.0 SIZE 3 (PACK OF 2)	10992495	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
BINAURAL THINTUBE 3.0 S4 POWER	POWER THIN TUBE 3.0 SIZE 4 (PACK OF 2)	10992496	\$8.53	MOTION CNG X BTE , MOTION CNG P X BTE
TUBE THIN 2.0 FITTING SET	THIN TUBE 2.0 FITTING KIT	10828299	\$169.71	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
THIN TUBE 2.01L	THIN TUBE 2.0 SIZE 1 LEFT (PACK OF 5)	10828291	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
THIN TUBE 2.0 1R	THIN TUBE 2.0 SIZE 1 RIGHT (PACK OF 5)	10828292	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
THIN TUBE 2.0 2L	THIN TUBE 2.0 SIZE 2 LEFT (PACK OF 5)	10828293	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
THIN TUBE 2.0 2R	THIN TUBE 2.0 SIZE 2 RIGHT (PACK OF 5)	10828294	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
THIN TUBE 2.0 3L	THIN TUBE 2.0 SIZE 3 LEFT (PACK OF 5)	10828295	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE





VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
THIN TUBE 2.0 3R	THIN TUBE 2.0 SIZE 3 RIGHT (PACK OF 5)	10828296	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
THIN TUBE 2.0 4L	THIN TUBE 2.0 SIZE 4 LEFT (PACK OF 5)	10828297	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
THIN TUBE 2.0 4R	THIN TUBE 2.0 SIZE 4 RIGHT (PACK OF 5)	10828298	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
THIN TUBE 2.0 5	THIN TUBE 2.0 SIZE 5	10828971	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE, MOTION 13P NX BTE
DOMES AND SLEEVES				
CLICK SLEEVES XS VENTED	CLICK SLEEVE 2.0 XS VENT- ED (PACK OF 10)	10951152	\$8.53	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK SLEEVES S VENTED	CLICK SLEEVE 2.0 S VENTED (PACK OF 10)	10951146	\$8.53	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK SLEEVES M VENTED	CLICK SLEEVE 2.0 M VENT- ED (PACK OF 10)	10951148	\$8.53	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK SLEEVES L VENTED	CLICK SLEEVE 2.0 L VENTED (PACK OF 10)	10951150	\$8.53	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK SLEEVES S CLOSED	CLICK SLEEVE 2.0 S CLOSED (PACK OF 10)	10951147	\$8.53	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK SLEEVES M CLOSED	CLICK SLEEVE 2.0 M CLOSED (PACK OF 10)	10951149	\$8.53	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK SLEEVES L CLOSED	CLICK SLEEVE 2.0 L CLOSED (PACK OF 10)	10951151	\$8.53	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC





VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
CLICK DOMES OPEN 4MM	CLICK DOME S OPEN (PACK OF 10)	10426016	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK DOMES OPEN 8MM	CLICK DOME M OPEN (PACK OF 10)	10426014	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK DOMES OPEN 10MM	CLICK DOME L OPEN (PACK OF 10)	10426015	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK DOMES CLOSED 6MM	CLICK DOME S CLOSED (PACK OF 10)	10426017	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK DOMES CLOSED 8MM	CLICK DOME M CLOSED (PACK OF 10)	10426012	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK DOMES CLOSED 10MM	CLICK DOME L CLOSED (PACK OF 10)	10426013	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK DOMES DOUBLE 8/10MM	CLICK DOME S DOUBLE (PACK OF 10)	10426018	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CLICK DOMES DOUBLE 10/12MM	CLICK DOME M DOUBLE (PACK OF 10)	10426019	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
DOME 8/12MM SEMI OPEN CLICK RIC	CLICK DOME M SEMI OPEN (Pack of 10)	10670790	\$5.12	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
EARTIP 3.0 5MM OPEN	EARTIP 3.0 S OPEN (PACK OF 10)	10993678	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
EARTIP 3.0 7MM OPEN	EARTIP 3.0 M OPEN (PACK OF 10)	10993680	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE





VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
EARTIP 3.0 10MM OPEN	EARTIP 3.0 L OPEN (PACK OF 10)	10993681	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
EARTIP 3.0 8MM TULIP	EARTIP 3.0 M TULIP (PACK OF 10)	10993682	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
EARTIP 3.0 12MM TULIP	EARTIP 3.0 L TULIP (PACK OF 10)	10993683	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 VENTED XS	SLEEVE 3.0 XS VENTED (PACK OF 10)	10992863	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 VENTED S	SLEEVE 3.0 VENTED STBLK	10992864	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 VENTED M	SLEEVE 3.0 VENTED M TBLK	10992865	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 VENTED L	SLEEVE 3.0 VENTED LTBLK	10992866	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 CLOSED XS	SLEEVE 3.0 CLOSED XS TBLK	10992867	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 CLOSED S	SLEEVE 3.0 CLOSED S TBLK	10992868	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 CLOSED M	SLEEVE 3.0 CLOSED M TBLK	10992869	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 CLOSED L	SLEEVE 3.0 CLOSED L TBLK	10992870	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 POWER XS	SLEEVE 3.0 POWER XS CXX	10997192	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 POWER S	SLEEVE 3.0 POWER S CXX	10997193	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 POWER M	SLEEVE 3.0 POWER M CXX	10997194	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE
SLEEVE 3.0 POWER L	SLEEVE 3.0 POWER L CXX	10997195	\$8.53	MOTION CNG X BTE, MOTION CNG X P BTE



VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
LIFE TIP 8 MM OPEN	LIFE TIP REFILL 8MM	10054916	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE. MOTION 13P NX BTE
LIFE TIP 8 MM CLOSED	LIFE TIP REFILL 8MM FULL	10169330	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE. MOTION 13P NX BTE
LIFE TIP 4 MM	LIFE TIP REFILL 4 MM	10169328	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE. MOTION 13P NX BTE
LIFE TIP 6 MM	LIFE TIP REFILL 6MM	10169329	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE. MOTION 13P NX BTE
LIFE TIP 10 MM	LIFE TIP REFILL 10MM	10054917	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE. MOTION 13P NX BTE
DOUBLE TIP 8/10	LIFE TIP DOUBLE REFILL 8/10MM	10175566	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE. MOTION 13P NX BTE
DOUBLE TIP 10/12	LIFE TIP DOUBLE REFILL 10/12MM	10175715	\$8.53	MOTION CNG NX BTE, MOTION 13 NX BTE. MOTION 13P NX BTE
CHARGERS				
DRY &CLEAN CHARGER MO- TION X BTE P	DRY &CLEAN CHARGER FOR MOTION CNG P X BTE	10991638	\$218.40	MOTION CNG X P BTE
DRY & CLEAN CHARGER MO- TION X BTE SP	DRY & CLEAN CHARGER FOR MOTION CNG SP X BTE	10991644	\$218.40	MOTION CNG X SP BTE
CHARGER MOTION XBTE P (No cover, dry or clean)	CHARGER FOR MOTION CNG P X BTE	10996335	\$175.76	MOTION CNG X P BTE



VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
CHARGER MOTION X BTE SP (No cover, dry or clean)	CHARGER FOR MOTION CNG SP X BTE	10996340	\$175.76	MOTION CNG SP X BTE
INDUCTIVE CHARGER II	INDUCTIVE CHARGER II FOR PURE AND MOTION	10966942	\$165.57	PURE CNG X RIC, MOTION CNG X, MOTION CNG NX
CHARGER STYLETTO X	CHARGER FOR STYLETTO X	10972015	\$175.76	STYLETTO X
CHARGER ACTIVE PRO	CHARGER FOR ACTIVE PRO	10991347	\$175.76	ACTIVE PRO
CHARGER INDUCTIVE SET LHON	Li-ion Inductive Charger Set	10948199	\$175.76	CELLION PX, PURE CNG NX, MOTION CNG NX
TELECOIL DOORS AND TOOLS	S			
TELECOIL DOOR SET BG	TELECOIL DOOR SET BEIGE	10950811	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET DGT	TELECOIL DOOR SET DGT	10950812	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET BLK	TELECOIL DOOR SET BLACK	10953591	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET DBR	TELECOIL DOOR SET DARK BROWN	10953592	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET DKC	TELECOIL DOOR SET DKC	10953764	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET GB	TELECOIL DOOR SET GB	10953765	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET GNT	TELECOIL DOOR SET GNT	10953593	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET GR	TELECOIL DOOR SET GR	10953594	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET PRL	TELECOIL DOOR SET PRL	10953766	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
TELECOIL DOOR SET SB	TELECOIL DOOR SET SB	10953767	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE



VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
TELECOIL DOOR SET SLV	TELECOIL DOOR SET SILVER	10953768	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
MAGNET AUTOPHONE	TWINPHONE MAGNET	10940330	\$16.64	Pure 13 NX RIC, Motion 13 NX BTE, Motion 13 P NX BTE
WAXGUARDS				
WAXGUARD RIC MINI	MINI RECEIVER WAXGUARD (QTY10)	10966257	\$2.98	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
WAXGUARD 3.0 NANOCARE	THIN TUBE 3.0 WAXGUARD	10993607	\$0.57	MOTION CNG X BTE, MOTION CNG P X BTE
QUICKGUARD PACK	CXX QuickGuard	10962504	\$3.41	INSIO NX CUSTOMS
WAXGUARD C-GRID	C-GRID WAXGUARD (QTY16)	10423507	\$8.53	INSIO NX CUSTOMS
WAX SPRING,RCVR TUBE ITE	WAX SPRING FOR RCVR TUBE	7080208	\$0.00	INSIO NX CUSTOMS
CONCHA LOCKS				
RECEIVER CONCHA LOCK S45dB	MINI RECEIVER 2.0 CON- CHA LOCK FOR S RECEIVER	10601877	\$0.00	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
RECEIVER CONCHA LOCK M60dB	MINI RECEIVER 2.0 CONCHA LOCK FOR M RECEIVER	10937826	\$0.00	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
RECEIVER CONCHA LOCK P70db	MINI RECEIVER 2.0 CON- CHA LOCK FOR P RECEIVER	10673516	\$0.00	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
CONCHA LOCK 3.0	THIN TUBE CONCHA LOCK FOR THIN TUBE 3.0	10993677	\$8.53	MOTION CNG X BTE, MOTION CNG P X BTE



VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
EARHOOKS				
EARHOOK MOTION C-G NX	EARHOOK FOR MOTION CNG NX BTE	10959864	\$0.00	MOTION CNG NX BTE
MOTION PX/NX EARHOOK	EARHOOK FOR MOTION 13 NX BTE	10947168	\$0.00	MOTION 13 NX BTE
THINTUBE ADAPTER MOTION	THIN TUBE ADAPTER FOR MOTION CNG NX BTE	10958343	\$3.12	MOTION CNG NX BTE
MOTION PX/NX TUBE ADAPTER	THIN TUBE ADAPTER FOR MOTION 13 NX BTE	10947303	\$0.00	MOTION 13 NX BTE
EARHOOK MOTION X SMALL	EARHOOK MOTION X SMALL FOR	10980403	\$0.00	MOTION CNG X BTE, MOTION CNG P X BTE
EARHOOK MOTION X STAN- DARD	EARHOOK MOTION X STANDARD	10980402	\$0.00	MOTION CNG X BTE, MOTION CNG P X BTE
EARHOOK MOTION X SP SMALL	EARHOOK MOTION X SP SMALL	10993620	\$0.00	MOTION CNG SP X BTE
EARHOOK MOTION X SP STANDARD	EARHOOK MOTION X SP STANDARD	10993619	\$0.00	MOTION CNG SP X BTE
MISC TOOLS				
TOOL MEASURING	RECEIVER MEASURING TOOL	10174571	\$0.00	PURE CNG X RIC , PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
3.0 MEASURING TOOL	THIN TUBE 3.0 MEASURING TOOL	10991403	\$0.00	MOTION CNG X BTE, MOTION CNG P X BTE



VA ROES ITEM	DESCRIPTION	ITEM NUMBER	PRICE	COMPATIBLE PRODUCTS
MINI RECEIVER TOOL	MINI RECEIVER REMOVAL TOOL	10674370	\$0.00	PURE CNG X , PURE 312T X RIC, Styletto X RIC, PURE CNG NX, PURE 312T NX RIC, PURE 13 NX RIC
THIN TUBE 3.0 PIN EJECTOR TOOL	EARHOOK REMOVAL TOOL	10600047	\$0.00	MOTION CNG X BTE, MOTION CNG P X BTE
TOOL CLICK MOLD	CLICK MOLD SERVICE TOOL	10597930	\$0.00	PURE CNG X RIC, PURE 312T X RIC, Styletto X RIC, PURE CNG NX RIC, PURE 312T NX RIC, PURE 13 NX RIC
EARTIP 3.0 HANDLING TOOL	3.0 EARMOLD SERVICE TOOL	10984033	\$0.00	MOTION CNG X BTE, MOTION CNG P X BTE
EAR-TIP 3.0 INSERTION TOOL	3.0 EARWARE INSERTION TOOL	10994214	\$0.00	MOTION CNG X BTE, MOTION CNG P X BTE
MASK EXTENDERS	MASK EXTENDERS	10242249	\$0.00	ALL MODELS
ACCESSORY PARTS				
STREAMLINE TV POWER SUPPLY	POWER SUPPLY FOR STREAMLINE TV	10944815	\$0.00	STREAMLINE TV
SMARTCONNECT POWER ADAPT SET	SMARTCONNECT POWER ADAPT SET	10824346	\$0.00	STREAMLINE TV







Our mission is to help improve the quality of life of Veterans, Active Military and American Indians with better hearing.

Signia Government Services: (800) 955-4327 | Consumer Hotline: (800) 350-6093